

10DLC Privacy Policy

Last Updated: 8/28/2025

Friends Against Family Violence 10DLC PRIVACY POLICY

Introduction:

At Friends Against Family Violence, we are committed to protecting your privacy. This policy explains how we collect, use, and safeguard personal information in connection with our SMS/MMS messaging services, in compliance with 10DLC regulations.

Information We Collect:

We collect personal information, such as your name and phone number, when you opt-in to receive SMS/MMS communications. Additionally, we may collect device and location data for regulatory compliance.

How We Obtain Consent:

By opting into our messaging services-whether through online forms, text message keywords, or other methods-you provide explicit consent to receive SMS/MMS messages. We do not send messages without prior opt-in.

How We Use Information:

The information we collect is used solely to send notifications, alerts, and marketing communications, and to comply with 10DLC regulations.

We Do Not Sell Your Information:

We will never sell your personal information, including your mobile opt-in information, to third parties for marketing purposes. Your information is used only for the purposes outlined in this policy.

Sharing of Information:

We may share your information with trusted third-party providers who help us deliver messaging services. However, we do not disclose or share consumer mobile opt-in information.

Opting Out:

You can opt out at any time by replying with "STOP".

Messaging Terms & Conditions:

When you opt-in to receive SMS/MMS communications from Friends Against Family Violence, you agree to receive customer care, courtesy check ins and charity messages. Frequency may vary. Message & Data rates may apply. Text "STOP" to opt-out, Text "HELP" for assistance or reach us at support@fafv.org or call 435-781-0613.

Your Privacy Rights:

You have the right to access, correct, or delete your personal information. To exercise these rights, please contact us at support@fafv.org or call 435-781-0613.

Updates to This Policy:

This policy may be updated periodically to reflect changes in regulations or business practices. Please review it regularly.

Contact Information:

If you have any questions or concerns about this policy, please contact us at support@fafv.org or call 435-781-0613.